

Tuesday, 07 January 2025

**ADULT SOCIAL CARE AND HEALTH OVERVIEW AND SCRUTINY
SUB-BOARD**

A meeting of **Adult Social Care and Health Overview and Scrutiny Sub-Board**
will be held on

Thursday, 16 January 2025

commencing at **2.00 pm**

The meeting will be held in the Banking Hall, Castle Circus entrance on the left
corner of the Town Hall, Castle Circus, Torquay, TQ1 3DR

Members of the Board

Councillor Tolchard (Chairwoman)

Councillor Douglas-Dunbar
Councillor Fellows

Councillor Foster (Vice-Chair)
Councillor Johns

A Healthy, Happy and Prosperous Torbay

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Governance Support, Town Hall, Castle Circus, Torquay, TQ1 3DR

Email: governance.support@torbay.gov.uk - www.torbay.gov.uk

ADULT SOCIAL CARE AND HEALTH OVERVIEW AND SCRUTINY SUB-BOARD AGENDA

1. **Apologies**

2. **Minutes**

(Pages 5 - 10)

To confirm as a correct record the minutes of the meeting of the Adult Social Care and Health Overview and Scrutiny Sub-Board held on 7 November 2024.

3. **Declarations of Interest**

- a) To receive declarations of non pecuniary interests in respect of items on this agenda

For reference: Having declared their non pecuniary interest members may remain in the meeting and speak and, vote on the matter in question. A completed disclosure of interests form should be returned to the Clerk before the conclusion of the meeting.

- b) To receive declarations of disclosable pecuniary interests in respect of items on this agenda

For reference: Where a Member has a disclosable pecuniary interest he/she must leave the meeting during consideration of the item. However, the Member may remain in the meeting to make representations, answer questions or give evidence if the public have a right to do so, but having done so the Member must then immediately leave the meeting, may not vote and must not improperly seek to influence the outcome of the matter. A completed disclosure of interests form should be returned to the Clerk before the conclusion of the meeting.

(Please Note: If Members and Officers wish to seek advice on any potential interests they may have, they should contact Governance Support or Legal Services prior to the meeting.)

4. **Urgent Items**

To consider any other items that the Chairwoman decides are urgent.

5. **Pharmacy First - Update/outline of new strategy**

(Pages 11 - 14)

To receive an update on the new scheme including how it is working and how it is helping the community, primary and secondary care, to include access to pharmacies, shortages of staff and medication and what is being done nationally to support our communities and address the issues.

Key lines of enquiry:

- Update on the new scheme; how it is working and how it is helping the community, primary and secondary care, to include access to pharmacies, shortages of staff and

medication and what is being done nationally to support our communities and address these issues.

- What action is being taken to address the shortage of supply of drugs for example ADHD and HRT medication?
- What support is available for pharmacists to support their mental health and wellbeing?
- What Workforce planning is there for pharmacies?
- Do the pharmacists provide any support to help vulnerable and elderly people to take their prescribed medication? What checks and balances are there around what GP's prescribe to individuals, especially around repeat prescriptions? And what safeguards are put in place by GP's and what support do they provide particular to those making regular repeat prescription requests which may be before their previous prescription in case of overusing?

6. Adult Social Care, Memorandum of Understanding between Torbay Council and Torbay and South Devon NHS Foundation Trust

(Pages 15 - 62)

To receive an outline and overview of the Memorandum of Understanding between Torbay Council and Torbay and South Devon NHS Foundation Trust.

(Note: this report includes an exempt appendix which has been circulated separately.)

7. Adult Social Care Improvement Board - Co- production update

To receive a verbal overview and update on the co-production work of Adult Social Care Improvement Board.

8. Adult Social Care and Health Overview and Scrutiny Sub-Board Action Tracker

(Pages 63 - 68)

To receive an update on the implementation of the actions of the Sub-Board and consider any further actions required (as set out in the submitted action tracker).

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**Minutes of the Adult Social Care and Health Overview and Scrutiny
Sub-Board**

7 November 2024

-: Present :-

Councillor Tolchard (Chairwoman)

Councillors Douglas-Dunbar, Foster (Vice-Chair), Johns and Barbara Lewis

Non-voting Co-opted Member

Amanda Moss (Chair of Voluntary Sector Network)

(Also in attendance: Councillors Chris Lewis, Long (virtual) and Twelves (virtual))

18. Apologies

Apologies for absence were received from Councillor Tranter and Pat Harris (Non-voting Co-opted Member).

It was reported that, in accordance with the wishes of the Conservative Group, the membership of the Sub-Board had been amended to include Councillor Barbara Lewis in place of Councillor Fellows.

19. Minutes

The minutes of the meeting of the Sub-Board held on 10 October 2024 were confirmed as a correct record and signed by the Chairwoman.

20. Declarations of Interest

At the start of the meeting Councillor Johns declared a non-pecuniary interest as an employee for the NHS and her workplace was due an inspection in the near future from the Care Quality Commission (CQC).

21. Annual Review of Dentistry Provision in Torbay

The Director of Public Health together with the representatives from the NHS Devon Integrated Care Board (ICB) and Head of Service for Safeguarding, Early Help and Business Intelligence gave a presentation, as circulated prior to the meeting, on the Annual Review of Dentistry Provision in Torbay.

Members asked questions in relation to the number of Family Hubs in Torbay and the capacity available at the Hubs to support families with oral health; what age did fluoride varnishing start; was there any evidence on vaping being linked to Oral

Cancer, similarly to smoking and alcohol; was there possibility of a triage type system that could be introduced into dental surgeries; could dentists visit schools to carry out checks on children and young people; detail on the way the waiting list system operates; the likelihood of NHS patients being able to access a dentist; the age brackets of people who were no longer on NHS waiting lists; how families access dental services; if education was being carried out with young children attending nurseries; when teenagers become of age and they were no longer entitled to free dental treatment, were they being added to the NHS waiting lists; how a resident experiencing dental pain could access emergency treatment; if dental contracts were annually reviewed; and what outreach work was carried out with residents of Torbay experiencing homelessness.

In response to questions, Members were advised that there is a Family Hub in Torquay, Paignton and Brixham. In 2023, the footfall to all of the Family Hubs was 17,000 visits. There were a lot of activities that were carried out within the Family Hubs including Health Visitors holding sessions. There was also a website and a virtual Family Hub that could be accessed by residents [Home - Family Hub](#).

Members were advised that the fluoride varnishing service starts from 2 years old children and the resources were provided at school for children to take home twice a year.

In regard to the question on vaping and any evidence linked to oral cancer, Members were advised that there was currently no evidence regarding this but this could change over time. There was still evidence linking smoking and alcohol use to oral cancer.

Members were advised that the introduction of a triage type system into dental surgeries would be a difficult system to introduce due to the limitations on treatment that could be provided by staff other than professionally qualified dentists.

Members noted that Public Health colleagues do visit local schools to provide services to work with teachers and parents on oral health education.

Members were advised that NHS Devon were commissioning additional urgent dental care appointments and 'stabilisation' sessions across Torbay. Work was being carried out to increase access to Dentistry by implementing measures to support dental services including an increase unit of dental activity (UDA) rates, increasing the recruitment and retention of the South West dental workforce and to rebase UDA activity for the dental workforce to achieve levels to support financial sustainability.

Members noted that there was a multi-agency approach through the Family Hub services, which were universal at all hubs. There was a lot of resources available online for residents to access. Should any Members have contact with any vulnerable families, efforts should be made to encourage them to make contact with the Family Hubs and the practitioners could then provide more targeted support.

Supervised toothbrushing education was provided in early years facilities and this would be further extended into 2025. Regarding young adults accessing treatment when no longer entitled to free NHS treatment, Members were advised that there were gaps in activities experienced by young adults, however there was a lot of young adults being added to the NHS waiting list. Work was required to investigate as to why South Devon was only one of two counties that operate a waiting list.

Members were advised that should any residents require urgent treatment and cannot access a dentist, then contact should be made through the 111 service and the residents would be directed to available urgent care service facilities.

The Dental Contract was a National Contract, and the process to remove dental funding from a practice underperforming was not an easy task and support needed to be provided to those practices where it was noted that there was an underperformance, to resolve the issues and improve performance for local residents.

The Sub-Board was advised that was an ICB steering group with other local authorities where work being undertaken with homeless residents was discussed and it was advised that the work being undertaken in Plymouth was being reviewed as a possibility to be replicated in Torbay.

Resolved (unanimously):

1. that the Adult Social Care and Health Overview and Scrutiny Sub Board notes the contents of the submitted report;
2. that the Senior Commissioning Manager (Pharmacy, Optometry and Dental) NHS Devon Integrated Care Board (ICB) be requested to provide an update to the Adult Social Care and Health Overview and Scrutiny Sub Board, on waiting list information and how many and for how long people are on waiting lists;
3. that ICB colleagues be requested to provide regular updates to the Adult Social Care and Health Overview and Scrutiny Sub-Board on work force planning and new dentists coming to work in Torbay;
4. that the Director Public Health be requested provide information on key areas that Members could allocate their Member Ward Funds to and information on key areas that Members can share with their constituents and for them to encourage vulnerable people to engage with the three Family hubs around oral health promotion;
5. that an annual update on Dentistry Access and Oral Health Promotion is added to the Adult Social Care and Health Overview and Scrutiny Sub-Board Work Programme; and
6. The Children and Young People's Overview and Scrutiny Sub-Board be requested to review the Children's Neglect Strategy.

22. Adult Social Care Peer Challenge

The Director of Adult and Community Services and Strategic Lead for Adult Social Care Quality and Assurance provided an update on the actions being taken following the recent Adult Social Care Peer Challenge as set out in the submitted report.

The Sub-Board asked questions in relation to the current 'PARIS' case management system used by Torbay Council, the replacement system and how many phases were being completed to replace the system; admission to care homes and comments within the report regarding residents who had been moved to a care home who it was believed should not have been; work being carried out by Adult Services to monitor residents at home and any safeguarding work; what comprehensive training would be provided to colleagues using the new case management system; what providers were being sought to help care for residents who were being discharged from hospital; if improvements were being identified in numbers of residents being discharged from hospital and if there was still preventative work being carried out to prevent care home residents from being admitted to hospital.

Members were advised that Torbay Council was currently in the second procurement phase to purchase a new case management system. There were three phases in total. The first phase was to identify if a new system was required, second phase was a procurement exercise and third phase would be awarding the contract.

The Director of Adult and Community Services explained that there were challenges currently being experienced in discharging residents from hospital and into a short term placement to be stabilised to return to home address. Housing played a crucial part when residents who were admitted to hospital, lose their property and where alternative accommodation was required to be found.

Torbay Council Adult Social Care Team works very well with Re-enablement Services and the number of residents who were helped to return to living within their own home. Actions were being taken to widen the Service to aim to reach a wider range of residents who require the Services.

Members were advised that work was carried out to monitor residents within their own home and Torbay Council Adult Services have good relationships with local providers. Safeguarding actions were taken as and when required if issues arise.

Members noted that all colleagues within Adult Services Directorate would be provided with comprehensive training to ensure that there was confidence that the data was being inputted correctly into the new case management system. Two systems would be operated whilst the new system was being introduced and ongoing support will be provided.

Members were advised that there was an element of choice for residents as to the provider that provides their care at home. Torbay Council was an industry leader in the performance of ensuring residents were discharged from hospital as a result

of the Integrated Care Organisation. It was a top priority for residents to be discharged from hospital as quickly as possible.

There had been a lot of work completed in providing enhanced care within care homes, where medical training was provided to carers, to be able to spot residents becoming unwell and providing treatment within the home, instead of residents having to be admitted to hospital.

Resolved (unanimously):

1. that the Adult Social Care and Health Overview and Scrutiny Sub-Board notes the content of the submitted report and action plan;
2. that the Adult Social Care and Health Overview and Scrutiny Sub-Board receives a quarterly update of progress on the Adult Social Care Assurance Peer Challenge Action Plan; and
3. that the Director of Adult and Community Services be requested to carry out a review into the replacement and progress of the case management system and a report is brought to a future Sub-Board meeting.

23. Annual update on Domiciliary Care

The Divisional Director of Adult Social Care provided an update on domiciliary care provision as set out in the submitted report.

Members raised questions in relation to any other organisations involved with care and required equipment being provided to residents at home; flexibility with employee contracts and benefits; if a visit could be organised to visit Jack Sears Unit; and if there were specific areas within Torbay allocated to certain providers.

Members were advised that there were two main contracts for Domiciliary Care – one for functional equipment i.e. beds, hoists etc. and one for technological equipment which was held with the NHS. As a lot of the equipment provided to residents was generic, all care staff were trained in the use of the equipment including manual handling training. As technology was one of the biggest enablers in the industry, Torbay Council and the NHS have to keep up with the latest technology to keep residents safe at home.

Members noted that there were various providers of domiciliary care within Torbay and each had their own employment contracts for their employees. All providers were encouraged to offer flexible working to attract new members of staff. Domiciliary care staff were provided lanyards to enable staff to access similar discounts to NHS colleagues.

Members were advised that there were no set areas allocated to certain providers. Some domiciliary care providers chose to only work in one area of Torbay and some chose to operate in all areas of Torbay and this was self-regulated by the providers.

Resolved (unanimously):

1. that the Adult Social Care and Health Overview and Scrutiny Sub-Board notes the contents of the submitted report;
2. that the Clerk be requested to organise visits to the Jack Sears unit for the Adult Social Care and Health Overview and Scrutiny Sub-Board Members; and
3. that the Divisional Director for Adult Service be requested to organise for an Employment and Skills Board representative to be invited to attend a future meeting with Domiciliary Care providers.

24. Adult Social Care, Memorandum of Understanding between Torbay Council and Torbay and South Devon NHS FT

This item was deferred to the meeting of the Adult Social Care and Health Overview and Scrutiny Sub-Board to be held on 16 January 2025.

25. Adult Social Care and Health Overview and Scrutiny Sub-Board Action Tracker

The Sub-Board noted the submitted action tracker.

Resolved (unanimously):

1. that the Clerk be requested to chase up the outstanding actions and provide an update at the next meeting;
2. that an update be provided at a future meeting on the safety of the care home estate, linking with the Torbay Safeguarding Adults Board Annual report; and
3. that the Sub-Board receive details of safeguarding adult's reviews when they are published to look at lessons to be learned and consider a themed meeting on safeguarding issues.

Chairwoman

NHS Pharmacy Services in Devon

Stakeholder briefing

December 2024

Introduction

The Pharmacy First Service is a national service commissioned by NHS England. All community pharmacies in England have the opportunity to sign up and deliver the service however, - it is not mandatory. In Devon, over 95% of community pharmacies are signed up to the scheme.

The service launched on the 31 January 2024 and enables community pharmacists to complete episodes of care for patients without the need for the patient to visit their general practice. This means pharmacists can complete a patients care for some conditions from start to finish, by having the ability to supply the patient with certain medication, if appropriate, without a prescription from a GP.

This service, alongside expansions to the pharmacy blood pressure checking and contraception services, is estimated by NHS England to save up to 10 million general practice team appointments a year and is designed to help patients access quicker and more convenient care, including the supply of appropriate medicines for minor illness.

The Pharmacy First Service builds on the previous Community Pharmacist Consultation Service (CPCS) by enabling community pharmacies to manage patients for seven common conditions, following specific clinical pathways. For more information, please visit our ICB [webpage](#) or NHS England's [website](#).

The overall service consists of three core elements:

- Clinical pathways for 7 common conditions - this is a new part of the service
- NHS referrals for minor illness consultations (patients can be referred via their GP or 111)
- Urgent repeat medicine supply

Pharmacy workforce issues and national medicine supply issues associated with some medicines are multi-faceted and provision of a national clinical service, such as the Pharmacy First Service, does not seek to resolve these issues. However, the service does signify a shift in the core function of community pharmacy and provides

recognition of the clinical skills and potential of community pharmacists to deliver an increased scope of direct patient care.

Update on supply of drugs

The Department for Health and Social Care (DHSC) is responsible for the continuity of supply of medicines and manufacturers have a legal requirement to inform DHSC of any supply problems. DHSC works closely with NHS England, the Medicines and Healthcare products Regulatory Agency (MHRA), the wider NHS, pharmaceutical companies, wholesalers, and others in the supply chain to ensure consistency of supply of medicines.

Supply of ADHD and HRT medications

Updates on significant supply issues are regularly communicated by NHS England and the DHSC directly to General Practice and pharmacies in the form of Medicines Supply Notifications. These contain information such as any recommended action including possible alternative treatments, the likely length of disruption and any other suggested action to be taken. These have been issued nationally for some treatments for ADHD and HRT medications over the last 12 months

Where a supply issue is thought to have the potential to have a significant patient safety or system wide impact, the DHSC medicines supply team may issue a National Patient Safety Alert or Supply Disruption Alert. These will contain actions for various stakeholders within the system, including ICBs, as well as primary and secondary care providers. For example, NHS Devon ICB was involved in facilitating the production and dissemination of local guidance relating to the shortages of various ADHA medications earlier this year.

The DHSC and NHS England have produced guidance for contractors and commissioners on handling medicines supply issues [here](#)

Support for pharmacists' mental health and wellbeing.

Community Pharmacy Devon (the local representative body for Community Pharmacies) regularly signpost pharmacy teams to the mental health and wellbeing resources that are available both in Devon and nationally. Further information can be found via the link below.

<https://devon.communitypharmacy.org.uk/pharmacy-resources/document-library-n-z/wellbeing-of-pharmacists-and-pharmacy-staff/>

Pharmacy support for vulnerable and elderly people taking prescribed medication.

Where a service provider, such as a pharmacy, is providing a service to the public, the provider must not discriminate against a person requiring the service by not providing the service. They have a duty to make reasonable adjustments or small manageable changes to how the service is delivered in order to ensure all members

of the public are able to access the service; under the Equality Act (2010), patients must receive a reasonable adjustment to their care if there is an established need.

Within the pharmacy, the reasonable adjustment could involve the way medicines are supplied when a patient requires support with their medicines taking, which may include a determination of whether a Monitored Dosage System (MDS) is appropriate for the patient. When patients require support, they should be able to receive that support from their chosen community pharmacy (including online pharmacies). A multidisciplinary approach is more likely to produce the correct outcome for the patient. All practitioners have an important role to play in supporting patients in the optimisation of their medicines. ICB guidance on this can be found here: [Resources for health and social care professionals - One Devon](#))

In addition to reasonable adjustments, the GP contract, Primary Care Network (PCN) Directed Enhanced Service (DES) and the requirements relating to addressing polypharmacy via Structured Medication Reviews (SMRs) state that providers are required to identify patients who would benefit from a Structured Medication Review (SMR) specifically those:

- in care homes;
- with complex and problematic polypharmacy, specifically those on 10 or more medications;
- on medicines commonly associated with [medication errors](#);
- with severe [frailty](#), who are particularly isolated or housebound or who have had recent hospital admissions and/or falls;
- using potentially addictive pain management medication.

These are largely carried out by pharmacists working in general practice.

Both pharmacists and pharmacy technicians in General Practice have a responsibility to provide leadership for medicines optimisation systems across PCNs including ensuring there are safe repeat prescribing systems, and timely monitoring and management of medicines, particularly those that are high risk. The ICB employed medicines optimisation team works with general practice to promote safe, appropriate, and cost-effective prescribing. The [Repeat Prescribing Toolkit](#), jointly produced by the Royal College of General Practitioners and the Royal Pharmaceutical Society was recently shared with all GP practices and offers further support and advice regarding safe repeat prescribing processes.

Complaints and patient communications

To complain about primary care services in Devon – including pharmacy – contact NHS Devon for advice and signposting.

- Telephone – 0300 123 1672
- Email – d-icb.patientexperience@nhs.net
- Post – Patient experience team, NHS Devon, Aperture House, Pynes Hill,

The One Devon website is dedicated to local information about NHS services, which is regularly updated with key information and signposting.

<https://onedevon.org.uk/>

ENDS

Meeting: Adult Social Care and Health Overview and Scrutiny Sub-Board

Date: 16 January 2025

Wards affected: All

Report Title: Adult Social Care, Memorandum of Understanding between Torbay Council and Torbay and South Devon NHS Foundation Trust

When does the decision need to be implemented?

Not applicable.

Cabinet Member Contact Details: Councillor Hayley Tranter, Cabinet Member for Adult and Community Services, Public Health and Inequalities, Hayley.Tranter@Torbay.gov.uk

Director Contact Details: Joanna Williams, Director of Adult and Community Services; Joanna.Williams@torbay.gov.uk

1. Purpose of Report

- 1.1 This report is presented for noting. It sets out to provide assurance and detail on the Memorandum of Understanding (MOU) that underpins the section 75 agreement between Torbay Council, the ICB and the Torbay and South Devon NHS Foundation Trust (Integrated Care Organisation - ICO). The MOU has now been signed by Torbay Council and Torbay and South Devon NHS FT following oversight of the tripartite organisations within the Section 75 Board (described in section 4.).

2. Reason for Proposal and its benefits

- 2.1 The Memorandum of Understanding outlines the terms and understanding between two or more parties who intend to enter into a formal agreement or partnership. It serves to establish a common understanding of their objectives and responsibilities.
- 2.2 The MOU is signed as a document by all parties and used as a reference point within the arrangement of the partnership.

3. Recommendation(s) / Proposed Decision

1. That the Overview and Scrutiny Sub-Board considers the report and notes its content.

Appendices

Appendix 1: Exec Board ASC s75 MOU.

1. Introduction

- 1.1 Accountability for Adult Social Care in Torbay remains with Torbay Council (The Council), by law. The Council has chosen to delegate responsibility for the operational delivery of key aspects of the adult social care function to Torbay and South Devon NHS Foundation Trust (The Trust). That delegated responsibility is overseen by a Section 75 agreement (Section 8.1 to 8.7), the detail is articulated via a Memorandum of Understanding, set alongside the finance agreement established between the Council, the Trust, and NHS Devon Integrated Commissioning Board.
- 1.2 The Memorandum of Understanding between The Council and The Trust outlines the arrangements for the operational delivery of Adult Social Care services within Torbay, specifically, the delivery of services that meet adult social care statutory functions that have been delegated under the Care Act 2014, The Mental Capacity Act and the Mental Health Act. This agreement is aligned with the Council's Community and Corporate Plan and the Trust's Operational Plan.

2. Options under consideration

- 2.1 None

3. Financial Opportunities and Implications

- 3.1 None

4. Legal Implications

- 4.1 Accountability for Adult Social Care in Torbay remains with Torbay Council (The Council), by law. The Council has chosen to delegate responsibility for the operational delivery of key aspects of the adult social care function to Torbay and South Devon NHS Foundation Trust (The Trust). That delegated responsibility is overseen by a Section 75 agreement (Section 8.1 to 8.7), the detail is articulated via a Memorandum of Understanding (attached), set alongside the finance agreement established between the Council, the Trust, and NHS Devon Integrated Commissioning Board.

5. Engagement and Consultation

- 5.1 Written in partnership between Torbay Council and Torbay and South Devon NHS FT. This paper is an updated for 2024/25 and based on previous MOU agreements.
- 5.2 As set out in the term of reference for the Section 75 Board comes together as a Tripartite Executive Group, with dual reporting up to the Torbay Council Cabinet and The Trust Board. This Executive Group oversees the delivery of the Memorandum of Understanding, which includes the joint transformation plan, performance and financial oversight. It holds a joint risk register and is responsible for key joint decisions
- 5.3 The MOU should be written and signed within the first quarter of each financial year; however this has been delayed until quarter 2 in 20224/25 due to various changes within the governance structure. However, the expectation in future years is that it is written and agreed within Q1.

6. Procurement Implications

- 6.1 None

7. Protecting our naturally inspiring Bay and tackling Climate Change

- 7.1 None

8. Associated Risks

- 8.1 None applicable ot note.

9. Equality Impact Assessment

Protected characteristics under the Equality Act and groups with increased vulnerability	Data and insight	Equality considerations (including any adverse impacts)	Mitigation activities	Responsible department and timeframe for implementing mitigation activities
Age	<p>18 per cent of Torbay residents are under 18 years old.</p> <p>55 per cent of Torbay residents are aged between 18 to 64 years old.</p> <p>27 per cent of Torbay residents are aged 65 and older.</p>	<p>There is no decision required in his report, therefore no equality considerations are identified.</p> <p>Equalities issues are raised in the report which will be addressed in detail in the action plan</p>	<p>The MOU supports a clear understanding around the delivery of adult social care that crosscuts all age groups aged 18+ but also links in a cohesive way to children's services.</p>	<p>Adults and Communities</p>
Carers	<p>At the time of the 2021 census there were 14,900 unpaid carers in Torbay. 5,185 of these provided 50 hours or more of care.</p>	<p>There is no decision required in his report, therefore no equality considerations are identified.</p> <p>Equalities issues are raised in the report which will be addressed in detail in the action plan</p>	<p>The MOU outlines the delegated function to provide carers services in line with our care act responsibilities.</p>	<p>Adults and Communities</p>
Disability	<p>In the 2021 Census, 23.8% of Torbay residents answered that their day-to-day activities were limited a little or a lot by</p>	<p>There is no decision required in his report, therefore no equality considerations are identified.</p>	<p>The MOU outlines the delegated function to provide assessment and support to those with physical, learning or</p>	<p>Adults and Communities</p>

	a physical or mental health condition or illness.	Equalities issues are raised in the report which will be addressed in detail in the action plan	other disabilities in line with our care act responsibilities.	
Gender reassignment	In the 2021 Census, 0.4% of Torbay's community answered that their gender identity was not the same as their sex registered at birth. This proportion is similar to the Southwest and is lower than England.	There is no decision required in his report, therefore no equality considerations are identified. Equalities issues are raised in the report which will be addressed in detail in the action plan	The MOU supports a clear understanding around the delivery of adult social care that crosscuts all characteristics.	Adults and Communities
Marriage and civil partnership	Of those Torbay residents aged 16 and over at the time of 2021 Census, 44.2% of people were married or in a registered civil partnership.	There is no decision required in his report, therefore no equality considerations are identified. Equalities issues are raised in the report which will be addressed in detail in the action plan	The MOU supports a clear understanding around the delivery of adult social care that crosscuts all characteristics.	Adults and Communities
Pregnancy and maternity	Over the period 2010 to 2021, the rate of live births (as a proportion of females aged 15 to 44) has been slightly but significantly higher in Torbay (average of 63.7 per 1,000) than England (60.2) and the South West (58.4). There has been a notable fall in the numbers of live births since the middle of the last decade across all geographical areas.	There is no decision required in his report, therefore no equality considerations are identified. Equalities issues are raised in the report which will be addressed in detail in the action plan	The MOU supports a clear understanding around the delivery of adult social care that crosscuts all characteristics.	Adults and Communities
Race	In the 2021 Census, 96.1% of Torbay residents described their ethnicity as white. This is a higher proportion than the	There is no decision required in his report, therefore no equality considerations are identified.	The MOU supports a clear understanding around the delivery of adult social care that	Adults and Communities

	South West and England. Black, Asian and minority ethnic individuals are more likely to live in areas of Torbay classified as being amongst the 20% most deprived areas in England.	Equalities issues are raised in the report which will be addressed in detail in the action plan	crosscuts all characteristics.	
Religion and belief	64.8% of Torbay residents who stated that they have a religion in the 2021 census.	There is no decision required in his report, therefore no equality considerations are identified. Equalities issues are raised in the report which will be addressed in detail in the action plan	The MOU supports a clear understanding around the delivery of adult social care that crosscuts all characteristics.	Adults and Communities
Sex	51.3% of Torbay's population are female and 48.7% are male	There is no decision required in his report, therefore no equality considerations are identified. Equalities issues are raised in the report which will be addressed in detail in the action plan	The MOU supports a clear understanding around the delivery of adult social care that crosscuts all characteristics.	Adults and Communities
Sexual orientation	In the 2021 Census, 3.4% of those in Torbay aged over 16 identified their sexuality as either Lesbian, Gay, Bisexual or, used another term to describe their sexual orientation.	There is no decision required in his report, therefore no equality considerations are identified. Equalities issues are raised in the report which will be addressed in detail in the action plan	The MOU supports a clear understanding around the delivery of adult social care that crosscuts all characteristics.	Adults and Communities
Armed Forces Community	In 2021, 3.8% of residents in England reported that they had previously served in the UK armed forces. In Torbay, 5.9 per cent of the population have previously served in the UK armed forces.	There is no decision required in his report, therefore no equality considerations are identified. Equalities issues are raised in the report which will be addressed in detail in the action plan	The MOU supports a clear understanding around the delivery of adult social care that crosscuts all characteristics.	Adults and Communities

Additional considerations				
Socio-economic impacts (Including impacts on child poverty and deprivation)		There is no decision required in his report, therefore no equality considerations are identified. Equalities issues are raised in the report which will be addressed in detail in the action plan	The MOU supports a clear understanding around the delivery of adult social care that crosscuts all characteristics.	Adults and Communities
Public Health impacts (Including impacts on the general health of the population of Torbay)		There is no decision required in his report, therefore no equality considerations are identified. Equalities issues are raised in the report which will be addressed in detail in the action plan	The MOU supports a clear understanding around the delivery of adult social care that crosscuts all characteristics.	Adults and Communities
Human Rights impacts		There is no decision required in his report, therefore no equality considerations are identified. Equalities issues are raised in the report which will be addressed in detail in the action plan	The MOU supports a clear understanding around the delivery of adult social care that crosscuts all characteristics.	Adults and Communities
Child Friendly	Torbay Council is a Child Friendly Council and all staff and Councillors are Corporate Parents and have a responsibility towards cared for and care experienced children and young people.	There is no decision required in his report, therefore no equality considerations are identified. Equalities issues are raised in the report which will be addressed in detail in the action plan	The MOU supports a clear understanding around the delivery of adult social care that crosscuts all characteristics.	Adults and Communities

10. Cumulative Council Impact

10.1

10.2

11. Cumulative Community Impacts

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Adult Social Care and Health Overview and Scrutiny Sub-Board Action Tracker

Date of meeting	Minute No.	Action	Comments
<p style="text-align: center;">Page 03 05/09/24</p>	8	<p>That the Adult Social Care and Health Overview and Scrutiny Sub-Board notes the Director of Public Health’s Annual Report 2024: Women’s Health and that the Cabinet be requested to support:</p> <ol style="list-style-type: none"> 1. development of flexible and inclusive employment practices to reflect and encourage women into education and employment; raising awareness of the impact of domestic abuse on women who experience it, and the sensitivity of response needed to meet their needs; improvement to access: experience and outcomes for women’s healthcare through Torbay’s women’s health hub; recognition and support of grass roots women’s groups and activities as integral components of mental health and wellbeing provision; development of integrated service delivery pathways for women’s health care, reducing the need to attend multiple appointments for routine health care; and development of inclusive approaches that facilitate and support girls and women to become more physically active. 2. That the final Director of Public Health’s Annual Report be presented to members of the Sub-Board at the launch on 9 October 2024 3. That the outcomes arising from the Director of Public Health’s Annual Report be presented to a future meeting of the Sub-Board. 	<ol style="list-style-type: none"> 1. Report submitted to the Cabinet on 26 November 2024. 2. Complete. 3. Complete item added to the Work Programme.

Adult Social Care and Health Overview and Scrutiny Sub-Board Action Tracker

Date of meeting	Minute No.	Action	Comments
05/09/24 Page 64	9	That the Director of Public Health be recommended to work with Your Health Torbay and GP Practices to review signposting information to patients once they have been identified as having or being at risk from cardiovascular disease or high cholesterol etc. to provide better signposting to relevant support and options for improved wellbeing and not assume that people know what actions they should be taking and to develop relevant factsheets for Councillors and members of the community to use to encourage people to identify issues and follow up with relevant behaviour changes or seek necessary support.	<p>The Public Health Team has produced guidance for GP practices on implementing Health Checks and we have a follow up programme of visits with practices where signposting and advice for patients will be discussed. Feedback from individual GPs has been that they direct patients to Your Health Torbay for support around healthy behaviours eg smoking, diet, activity and weight. However it was clear from the OSC meeting that advice is not consistent across all practitioners, so the visits will be used to test out current practice and promote good, consistent signposting and information for all patients.</p> <p>The Public Health Team is developing a factsheet for members / public and with input from Councillor Brook.</p>
05/09/24	10	1. That the Director of Public Health be requested to liaise with Healthwatch on relevant strategies to see where they can Help to engage and represent the voice of the user and to ensure that Healthwatch are informed of the impact of any of their reports.	<ol style="list-style-type: none"> 1. Complete 2. Lincoln Sargeant to provide an update.

Adult Social Care and Health Overview and Scrutiny Sub-Board Action Tracker

Date of meeting	Minute No.	Action	Comments
		<p>2. That the Director of Public Health be requested to include a link to the Healthwatch website and contact details on the Council's website to raise Awareness.</p> <p>3. That the Director of Adult and Community Services be requested to produce a brief guide on the current cost of living social support available and that this message also be shared with the Public Health Team to include with their communications around system winter planning.</p>	<p>3. A note was circulated from Amanda Moss. Jo Williams to provide an update.</p>
<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Page 65</p> <p>10/10/24</p>	<p>14</p>	<p>a. It was agreed that a written response would be provided if pre-operation questions included asking if people vaped.</p> <p>1. that Members formally thank Liz Davenport, Chief Executive of Torbay and South Devon NHS Foundation Trust for all her work with the Integrated Care Organisation helping Torbay and South Devon to be a model of excellence and recognising the pivotal role she has played in providing integrated social care and health services for people in Torbay;</p> <p>2. that Members of the Board note the contents of the Quality Account Report for 2023/2024;</p>	<p>a. Liz Davenport to provide a written response. Response chased 7 January 2025.</p> <p>1. Complete</p> <p>2. Complete</p> <p>3. Liz Davenport to provide a written response. Response chased 7 January 2025.</p> <p>4. To note for future Quality Accounts – complete note added to the work programme.</p>

Adult Social Care and Health Overview and Scrutiny Sub-Board Action Tracker

Date of meeting	Minute No.	Action	Comments
		<p>3. that the Torbay and South Devon NHS Foundation Trust be requested to consider including questions, monitoring and reporting for vaping for all patients in the same way they do for smoking, and</p> <p>4. that the Torbay and South Devon NHS Foundation Trust be requested to provide more explanation in future Quality Accounts where data is missing.</p>	
<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Page 66</p> <p>10/10/24</p>	<p>15</p>	<p>1. that the Adult Social Care and Health Overview and Scrutiny Sub-Board notes the update provided by South Devon NHS trust in relation to the delivery of the capital programme and re-design of the hospital and the new Community Diagnostic Centre; and</p> <p>2. that Torbay and South Devon NHS Foundation Trust be requested to provide the Sub-Board with further updates on progress of the delivery of the Building a Brighter Future capital programme and re-design of the hospital on 17 April 2025.</p>	<p>1. Complete</p> <p>2. Complete added to the Work Programme</p>
<p>10/10/24</p>	<p>16</p>	<p>a. Whether the offer of free Flu vaccinations could be extended to people working in the community and voluntary sector (it was agreed that a written response would be provided on this question).</p>	<p>a. Julia Chisnell to provide a written response.</p> <p>The Public Health team has been liaising with the Devon vaccine outreach team, and Amanda Moss, to confirm requirements and options for an outreach vaccine offer for key voluntary and community colleagues.</p>

Adult Social Care and Health Overview and Scrutiny Sub-Board Action Tracker

Date of meeting	Minute No.	Action	Comments
Page 67		<ol style="list-style-type: none"> 1. that the Adult Social Care and Health Overview and Scrutiny Sub-Board notes the contents of the submitted report and presentation and supports efforts to tackle the spread of infection and antimicrobial resistance; and 2. that the Director of Public Health be requested to review the locations for drop in vaccinations to ensure that they are based in known community locations, particularly in areas with low take up and high needs and Councillors be encouraged to identify suitable locations in the community for vaccines and include details of where to go, including local pharmacies, and share promotions with Community Partnerships so that they can spread the word to residents. 	<p>Flu and Covid outreach vaccination clinics target areas of low uptake and high footfall, particularly where people are less likely to be able to travel to a vaccine centre. A list of previous and planned locations is being shared with Councillors so they can propose any suitable alternative town centre options for consideration for clinics. Dates and times of clinics will also be shared with Councillors, as in previous years, so that these can be promoted with residents.</p> <ol style="list-style-type: none"> 1. Complete 2. Complete
10/10/24	17	<ol style="list-style-type: none"> 1. Members suggested that it would be good to do some work around Women's Health in light of the Report and agreed to review this as part of their Work Programme meeting in the New Year. Councillor Brook confirmed that he had his follow up meeting with Tara Harris on homelessness and rough sleeping to review how the headline figures were collected into one document to make it easier to track and monitor. 	<ol style="list-style-type: none"> 1. Complete noted for Work Programme meeting. 2. Councillor Brook to share the format once finalised.

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